

ONTARIO LOTTERY AND GAMING CORPORATION



LOTTO MAX 3.0 Advance Play Rolldown

INFORMATION GUIDE



October 8, 2025

Version 1.4

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REVISION HISTORY

Version	Description	Author	Date
1.0	<ul style="list-style-type: none"> Initial Draft 	Adam Noseworthy	Aug, 2025
1.1	<ul style="list-style-type: none"> Added various screenshots Updated SST section Updated/corrected dates throughout 	Adam Noseworthy	Sept 5, 2025
1.2	<ul style="list-style-type: none"> Corrected dates for Combination Play Advance Play Rolldown, p4 Updated sample image and layout of Gift Card Refund, p8 	Adam Noseworthy	Sept 9, 2025
1.3	<ul style="list-style-type: none"> Added screenshot of SST Advance Play pop-up, p10 	Adam Noseworthy	Sept 22, 2025
1.4	<ul style="list-style-type: none"> Corrected rolldown dates in header and SST area 	Adam Noseworthy	Oct 8, 2025

ROLLDOWN INFORMATION

LOTTO MAX game changes will take effect with the start of sales on Saturday, April 11, 2026.

On **Tuesday, October 14, 2025**, LOTTO MAX Advance Play will enter rolldown. An online release of the new game conditions, along with supporting Q&As will be published on OLG.ca at this time.

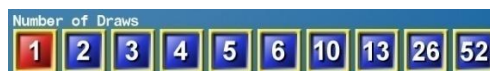
KEY DATES FOR ROLLDOWN

September 8, 2025	Advance Play rolldown information will be posted to the Retailer Hub; sell-in begins through the week by the Inside Sales Team (new game information is not released)
October, 2025	First release of new game information; press release to public, terminal messages to retailers, OLG.ca will have Q&As and new game conditions
October 14, 2025	Advance Play rolldown at retail begins after draw break
March 10, 2026	Advance Play rolldown begins for Combination Play after draw break
March 27, 2026	LOTTO MAX Defined Offer Gift Card refund begins post-draw
April 7, 2026	“Weekly” QuickPick Pack impacted – LOTTO 6/49 ticket will print for two draws; LMAX ticket will be rejected as only one draw remains
April 11, 2026	Sales begin at start of business (3:30am) – 52 Draw Advance Play available for purchase with LMAX 3.0

ADVANCE PLAY ROLLDOWN – COMING OCTOBER 14, 2025

- Advance Play Rolldown impacts the following LOTTO MAX methods of play: **regular play wagers, combination play wagers, repurchase wagers**, and **LOTTO MAX Defined Offer gift cards**
- LOTTO MAX draws will rolldown draw-by-draw and the maximum number of draws available for wagering will decrease based on the available Advance Play draw options
- For example, if there are 25 draws remaining during rolldown, the maximum number of draws available for wagering, based on Advance Play options, is 13 draws.

Current LOTTO MAX Advance Play draw options:



REGULAR ADVANCE PLAY ROLLDOWN AT RETAIL

- **Regular Play Rolldown begins:** Tuesday, October 14, 2025 **after draw break**
- **Regular Play Rolldown ends:** Saturday, April 11, 2026 at 3:30 a.m. when LOTTO MAX sales re-open

COMBINATION ADVANCE PLAY ROLLDOWN AT RETAIL

- **Combination Play Rolldown begins:** Friday, March 10, 2026, **after draw break**
- **Combination Play Rolldown ends:** Saturday, April 11, 2026 at 3:30 a.m. when LOTTO MAX sales re-open



During Rolldown, if an unavailable Number of Draws option is selected on the terminal Quick Pick menu or on a LOTTO MAX selection slip, **the RDU will display a message confirming the maximum number of draws available for wagering.**

The same message will display on the RDU if an unavailable Number of Draws option is selected on the Repurchase menu.



The attempt to purchase Advance Play will be rejected in OLGS and will display as **rejected in DMS**.

Lottery Administration Portal System - QA2 Environment - 05-Aug-2025

Enter RDL ID Adam Noseworthy

RETAILER MANAGEMENT SYSTEM (RMS)
 DEVICE MANAGEMENT SYSTEM (DMS)
 Network (Admin)
 Devices (Admin)
 PRODUCT MANAGEMENT SYSTEM (PMS)
 CUSTOMER FINANCIAL ACCOUNT MANAGEMENT SYSTEM (CFAMS)
 ALL LOTTERY ADMINISTRATION PORTAL APPS

OVERVIEW TRANSACTIONS REDEMPTIONS PACKS DISPATCH SPORTS PORTAL

Transactions > Retailer Transactions

Retailer Transactions

View the summary of retailer transactions adjustments

RDL Info
 RDL ID: 1
 Retailer Name: 1 EGLINTON SQUARE LOTTERY KIOSK
 Device Type: ELT

40 Transactions
 CLEAR FREE PLAY ENABLE CANCEL CREATE ADJUSTMENT REFRESH

Transaction Num...	Time	Product	Transaction Type	Status	Play	Multiplay	Day	Amount
170	22:56:15	Lotto Max	wager	Rej			Y	\$0.00
26	00:57:45	Lotto Max	wager	Good			Y	\$6.00
25	00:57:45	Lotto Max	cancellation	Good			Y	\$6.00
22	00:57:22	Lotto Max	reprint	Good			Y	\$0.00
19	00:55:19	Lotto Max	wager	Good			Y	\$6.00

Transaction Number 170

Details for transaction 170

ACTIONS ▾

Transaction Details

RDL ID	Retailer Name	Transaction Number	Receipt ID
1	1 EGLINTON SQUARE LOTTERY KIOSK	17065	
Ticket Status	Transaction Date	CDC	Error Details
REJT	02AUG25 22:56:15		bad number of draws error
Wager Status			
ON Indicators:			
None			

ADVANCE PLAY ROLLDOWN SCHEDULES – REGULAR & COMBO PLAY

Regular Play Rolldown Schedule	
Date	Number of Advance Play Draws Available (After Draw Break)
Tuesday, October 14, 2025	26
Tuesday, February 24, 2026	13
Friday, March 6, 2026	10
Friday, March 20, 2026	6
Tuesday, March 24, 2026	5
Friday, March 27, 2026	4
Tuesday, March 31, 2026	3
Friday, April 3, 2026	2
Tuesday, April 7, 2026	1 – Advance Play N/A
Friday, April 10, 2026	LOTTO MAX Wagers Disabled 10:30pm
Saturday, April 11, 2026	52

Combination Play Rolldown Schedule	
Date	Number of Advance Play Draws Available (After Draw Break)
Tuesday, March 10, 2026	9
Friday, March 13, 2026	8
Tuesday, March 17, 2026	7
Friday, March 20, 2026	6
Tuesday, March 24, 2026	5
Friday, March 27, 2026	4
Tuesday, March 31, 2026	3
Friday, April 3, 2026	2
Tuesday, April 7, 2026	1 – Advance Play N/A
Friday, April 10, 2026	LOTTO MAX Wagers Disabled 10:30pm
Saturday, April 11, 2026	10

LOTTO MAX DEFINED OFFER GIFT CARD REFUND

- **Gift Card Refund begins:** Friday, March 27, 2026 after draw break
- As the LOTTO MAX Defined Offer Gift Card is a 5-draw advance purchase, it **cannot be redeemed** while 4 draws or less remain in the Rolldown period. In addition, after the launch of the new LOTTO MAX, Defined Offer LOTTO MAX Gift Cards can no longer be accepted and will instead be refunded. **This is the only Gift Card that can be refunded.**
- Retailers will receive a 2.5% commission on Gift Card refunds
- Redeeming a LOTTO MAX Defined Offer Gift Card during the Gift Card Rolldown and post-launch of LOTTO MAX 3.0 will generate a **Refund message** on the RDU

LOTTO MAX GIFT CARD REFUND POP-UPS



After entering the PIN and selecting OK, a Refund receipt will print displaying:
\$30.00
Card Refunded

The RDU message advises the retailer to **PAY \$30.00 to the customer.**

05-AUG/AOÛ-2025 / 21:38:43

CUSTOMER RECEIPT
REÇU DU CLIENT

REFUND/
REMBOURSEMENT

GIFT CARD / CARTE-CADEAU
Card No. / Carte n°
606006 XXXX 10007140 X
Match To No. On Your Card
Jumelez au n° sur votre carte
001688

RETAILER MUST PAY/
LE DÉTAILLANT DOIT PAYER

REFUND /
REMBOURSEMENT

\$30.00

Card refunded /
Carte remboursée

QUESTIONS OR CONCERNS PLEASE CALL
DES QUESTIONS? DES PRÉOCCUPATIONS?
1-800-387-0098

1688-17068-1-5

READY

Lotto MAX

Customer Total
-\$30.00

Number of Boards
1 2 3 4 5

Number of
1 2

Number of
0 1

26 52

8 9 10

UNABLE TO PROCESS
CARD OFFER NOT VALID
GIFT CARD AMOUNT:
\$30.00
✓ PAY
\$30.00
OK

How To Play

PRINT \$7.00 TICKET

Main Menu Validate Other Cancel Help?

GIFT CARD REFUND – INVOICE & SALES REPORTS

NET SALES	\$10228.00	OLG
CASH REDEMPTIONS	\$2932.00-	
NET ON-LINE	\$7296.00	
INSTANT PRODUCTS		
CASH REDEMPTIONS	\$0.00	
FREE TICKETS	\$0.00	OLG
ACTIVATIONS	\$500.00	
NET INSTANT	\$500.00	
GIFT CARD SALES		
SALES	\$0.00	
VOIDS	\$0.00	OLG
CASH OUT	\$30.00-	
NET GIFT CARD	\$30.00-	
GIFT CARD REDEMPTIONS		
DECLINING BALANCE	\$0.00	
DEFINED OFFER	\$0.00	OLG
TOTAL	\$0.00	
RETURNS		
ORDER SALES	\$0.00	OLG
COMMISSION		
ON-LINE PRODUCTS		
SALES	\$511.40-	
CASH REDEMPTIONS	\$58.64-	
FREE TICKETS	\$0.60-	OLG
INSTANT PRODUCTS		
CASH REDEMPTIONS	\$0.00	
ACTIVATIONS	\$40.00-	
PROMOTIONS	\$0.00	
GIFT CARD PRODUCTS		
SALES	\$0.00	OLG
REDEMPTIONS	\$0.00	
VOIDS	\$0.00	
CASH OUT	\$0.75	
TOTAL COMMISSIONS	\$611.39-	

Invoice and Sales Reports will display Gift Card refunds as a **CASH OUT** credit under GIFT CARD SALES

Invoice will display the **2.5% commission** on Gift Card refunds as a **CASH OUT** credit in the Commission section

SELF-SERVE TERMINAL – REMOVAL OF ADVANCE PLAY DURING ROLLDOWN

The Self-Serve Terminal (SST) will not support Advance Play rolldown for LOTTO MAX. Instead, the option for Advance Play will be disabled on the SST before rolldown comes into effect. Advance Play will be unavailable via the SST for the duration of rolldown and will be reintroduced after the launch of LOTTO MAX 3.0.

- **October 14, 2025:** Advance Play options for LOTTO MAX will be disabled at startup*. The “Number of Plays” button will be greyed out/unavailable to the customer for the duration of rolldown – the pop-up below appears if the button is pressed. Customers can purchase only one draw at a time until the launch of the new game.

*As this deployment will take place at 7p.m. on October 13, the Advance Play option will be removed from any SST rebooted after that time.



- **April 11, 2026:** With the launch of sales for LOTTO MAX 3.0, the “Number of Draws” button will be reactivated, and Advance Play will be available for up to 52 draws.